Caller ID Blocking (*67)

The Caller ID Blocking service blocks your calling name and number (Caller ID) delivery on outgoing calls on a per-call basis. To activate the Caller ID Blocking service:

1) Press *67, listen for confirmation tones followed by a dial tone.
2) Dial the number; your calling name and number is blocked for the next outgoing call.

Call Waiting (Flash, *70)

Call Waiting alerts you with a call waiting tone when another call is attempting to connect. The service also provides a hold service that is activated by a switch-hook flash. A Call Waiting tone is applied to you as an indication of a waiting call. It is applied twice; once when the incoming call arrives, and then again approximately 10 seconds later if you have not yet responded to the Call Waiting call. To use the Call Waiting service:

1) You are alerted by the Call Waiting tone while in conversation.
2) Press the Flash button to place your original call on hold and answer the third party.

- You may now alternate between parties by pressing the flash button.
- If you hang up the phone while Call Waiting is holding another party, your phone will ring as if a new call is coming in.

Cancel Call Waiting is a service that allows you to disable Call Waiting for one call. During this call, the Call Waiting service deactivates so that anyone calling receives a busy signal, and call waiting tones do not interrupt the call.

To cancel Call Waiting prior to placing a call:

1) Press *70, listen for confirmation tones followed by dial tone.
2) Dial the number.

If you would like to cancel Call Waiting *during* a call:

1) Press flash to place the call on hold.
2) Press *70, listen for confirmation tones followed by dial tone.
3) Press flash again to take the call off hold.

Anonymous Call Rejection (*77, *87)

Anonymous Call Rejection service rejects call from people who have Caller ID Blocking service enabled on their line. Unless you specifically requested to not have this service when you signed up, Anonymous Call Rejection will be enabled on your line. When someone calls you who is blocking his or her Caller ID information, the following happens:

1) Your phone will not ring.
2) The incoming caller is routed to an announcement message, which explains that you do not accept calls with Caller ID Blocking.
3) After the announcement, the call ends.

To turn ON Anonymous Call Rejection:

1) Press *77 then listen for the confirmation announcement.

To turn OFF Anonymous Call Rejection:

1) Press *87 then listen for the confirmation announcement.

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Call Forwarding Busy / No Answer (*90, *91 / *92, *93)
(For subscribers <u>without</u> Voice Mail)

Call Forward Busy forwards calls to another number when the phone is in use and has no voice mail.

To turn ON Call Forwarding Busy:

1) Press *90; listen for confirmation tones followed by dial tone.
2) Dial the number where calls will be forwarded; listen for confirmation tones followed by dial tone.

To turn OFF Call Forwarding Busy:

1) Press *91; listen for the confirmation tones followed by dial tone.

Call Forwarding No Answer forwards calls to another number when the user cannot answer the phone – this could also be activated if the user is on the phone and has call waiting. 20 seconds following the first Call Waiting tone, the call is forwarded to the user-requested number.

To turn ON Call Forwarding No Answer:

1) Press *92; listen for confirmation tones followed by dial tone.
2) Dial the number where calls will be forwarded; listen for confirmation tones followed by dial tone.

To turn OFF Call Forwarding No Answer:

1) Press *93; listen for the confirmation tones followed by dial tone.

Call Forwarding Busy / No Answer
(For subscribers WITH Voice Mail)

Proper functionality of Quantel Voice Mail requires usage of both Call Forwarding Busy and No Answer. DO NOT alter the settings of Call Forwarding Busy and/or Call Forwarding No Answer.

Speed Dial 8 / 30 (*74 / *75)

Speed Dialing saves you time by allowing you to dial a one- or two-digit number or code; replacing the 10-digit phone number.

To program your Speed Dial Directory:

- For Speed Dial 8 (One-digit entries: 2 – 9):

    1) Press *74 (1174 for rotary phones) and wait FOUR seconds; listen for the recall tone.
    2) Dial the one-digit entry (2 – 9) followed by the telephone number you wish to save.

- For Speed Dial 30 (Two-digit entries: 20 – 49):

    1) Press *75 (1175 for rotary phones) and wait FOUR seconds; listen for the recall tone.
    2) Dial the one-digit entry (20 – 49) followed by the telephone number you wish to save.

To use your Speed Dial Directory, dial your one or two-digit Speed Dial entry number followed by the pound sign (#).

To review your Speed Dial Directory, press *78 for Speed Dial 8, and *79 for Speed Dial 30. An announcement will review the Speed Dial Directory List.

Three-Way Calling (Flash)

Three-Way Calling allows you to add a third party to the call without operator assistance. To add a third party to the call:

1) Flash once to place the other party on hold.
2) Receive recall dial tone.
3) Dial the third party's telephone number.
4) After the third party answers, flash again to establish the Three-Way Calling connection.

The second flash must occur after the second called party starts ringing. Otherwise, the second call is disconnected and you will be connected back to your first call. After the Three-Way Calling connection has been established you:

• Can disconnect the last party added by pressing flash once.
• Can terminate the Three-Way Calling call by disconnecting.

If either of the other two parties hang up while you are still off-hook, the call is returned to a two-party call between the remaining parties.

Call Blocking (*80)

Call Blocking prevents unwanted calls from getting through. You can add up to 10 numbers to your list of blocked numbers, so if calls are received from those numbers, your phone will not ring and the incoming caller will receive a fast busy signal.

You can access Call Blocking by pressing *80. Call Blocking may be turned on and off by pressing 3 from the Call Block Menu (*80).

Entries may be added to the Call Blocked Numbers List by:

• Dialing " # 'number to be blocked' # ".
• Dialing " # 01 # " to store the last incoming phone number received.

Stored Call Blocked Numbers may be removed by:

• Dialing " * 'blocked number to be removed from list' * ".
• Dialing *80 and deleting the number to be removed from the list.

You may review your Blocked Numbers List by pressing 1 from the Call Block Menu (*80).

Call Forwarding (*72, *73)

Call Forwarding provides you with the capability to redirect ALL incoming calls to another line. This is useful for transferring your calls to your cellular phone, work phone, vacation phone or any phone where you wish to receive your calls for an extended period of time. Once you initiate Call Forwarding, your base phone will still be able to make outgoing calls, but cannot retrieve incoming calls; instead the base phone will quickly ring (about ½ second) to remind that the service is active.

To turn ON Call Forwarding:

1) Press *72, listen for confirmation tones followed by dial tone.
2) Dial the number; listen for confirmation tones followed by dial tone.

To turn OFF Call Forwarding

1) Press *73; listen for the confirmation tones followed by dial tone.

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